

Training Team Roles

Chief Observer

The Chief Observer in NAM has an essential role in managing the delivery of training within the group. In fact the position may more accurately be described as 'Training Team Manager'

Other responsibilities of the Chief Observer include

- Overseeing the provision of training for both associate and full members of NAM
- Ensuring that the high standards achieved by the group are maintained and delivered by each observer
- Recruiting and arranging training of new members of the observer team
- Responding to the training needs identified by NAM members
- Acting as point of reference in the event of queries from members regarding any aspect of advanced riding and to act as final arbiter in the context of such query
- Acting as the point of contact with the IAM regional management staff and examiners.

The post holder, currently David Steedman, is also a member of the NAM Committee.

Observer Team Leader

Observer Team Leaders are members of the NAM Training Team who are responsible for the coordination and oversight of a team of observers. Their role includes

- Regular liaison with each observer member of their team
- Oversight of the progress of each associate
- Carrying out pre-test rides of associates
- Conducting annual check rides of their team members
- Assisting in the provision of training to NAM members
- In their capacity as Local Observer Assessors, training and supporting members wishing to train as observers

Local Observer and National Observer

Most will have a very good idea of the role of observer as we have all undergone training. However not everyone appreciates that the observer is perhaps the most important role in the delivery of training. Observers are:

- Experienced advanced riders
- Volunteers
- Able to identify areas for improvement in riders and devise and implement strategies to prepare them for an advanced riding test
- Representatives of IAM, NAM and the wider motorbiking community
- A local observer is trained and qualified with NAM and only acts as an observer with NAM. A national observer holds a national qualification, is regularly re-assessed by IAM examiners and can act as an observer with any IAM motorbike group. Local Observers will be phased out in April 2025 and all will need to hold the National Observer qualification

Training Team Administrator

A member of the Training Team as well as an Observer Team Leader

- The Administrator performs the essential role of allocating associates to observers. Not an easy task at times given the competing commitments of both.
- Maintains the database 'Associate Progress Sheet' on which all observers are required to record the progress of their associates.
- Monitors the progress of individual associates toward 'test ready status' and the deployment of Observer Team as a whole